

Privacy and cookie statement

Kunuku Aqua Resort, February 2022

This Privacy Policy applies to all visitors to the websites of Kunuku Aqua Resort, or its affiliates, subsidiaries, and combinations thereof.

Your privacy is of great importance to Kunuku Aqua Resort. We therefore comply with the privacy law. This means that your data is safe with us and that we always use it properly. In this privacy statement we explain what we at Kunuku Aqua Resort do with information that we learn about you.

If you have any questions or want to know exactly what we keep of you, please contact Kunuku Aqua Resort.

Use of personal data

When you use our services, we receive the following information about you:

Name

Address

Telephone number

Email

The law calls this "personal data" and says that we may only use it if we explain exactly why and for what reason:

We do not pass on your personal data to third parties, except if this is necessary for the service or if this is required by law. For example: in the event of a suspicion of fraud, we report it to the police.

Forms

Via the contact form you can ask us questions or request a quote. In addition, you must enter certain information. We keep this information until we are sure that you are satisfied with our response and six months after that. This way we can easily grab the information for follow-up questions. We can also train our customer service to answer your questions even better and more efficiently.

Ads

Our resort places general advertisements. We see if people like it and use that information to only make fun or interesting advertisements and offers in the future.

Provision to other companies or institutions

We only give your personal data to other companies or institutions if this is necessary for our service or if we are legally obliged to do so (for example, if the police require it if there is a suspicion of a crime).

We work with certain companies. These partners can therefore obtain your personal data. This is necessary to be able to deliver you what you have purchased.

We always ask for your permission before you pass on your data.

Minors

If you are 16 years of age or younger, you may only use our website under the supervision of your parents or legal representatives.

Twitter, Facebook, Google+ in LinkedIn

Our website includes buttons to promote ("like") or share ("tweet") web pages on social networks such as Twitter, Facebook, Google+ and LinkedIn. These buttons work by means of pieces of code that come from Twitter, Facebook, Google+ and LinkedIn itself. Cookies are placed via these codes. We have no influence on that.

The information collected by the social networks is anonymised as much as possible. The information is transferred to and by Twitter, Facebook, Google+ and LinkedIn and stored on servers in the United States. Twitter, Facebook, Google and LinkedIn adhere to the Safe Harbor principles and are affiliated with the Safe Harbor program of the U.S. Department of Commerce. This means that there is an adequate level of protection for the processing of any personal data.'

If you want to know more about what Twitter, Facebook, Google+ and LinkedIn do with your personal data that they process with these codes, please read the privacy statement of Twitter, Facebook, Google+ and LinkedIn (which can change regularly).

Cookies

Our website uses cookies. Cookies are small (temporary) text files (which are only stored for 6 months) that can remember your preferences while surfing on your own computer and where we can store information so that you do not have to enter it all the time, so actually quite handy! A cookie only stores your preferences and your interests, based on your surfing behavior. In principle, a cookie does not store any name, address, age or other personal data.

We use functional cookies; these cookies are necessary for our website to function properly. You can disable the placing of cookies via your browser, but some parts of our services will no longer work properly. We have made agreements with other companies that place cookies about the use of cookies. However, we do not have full control over what they do with the cookies themselves, so also read their privacy statements. View our extensive cookie range.

Blocking and deleting cookies

You can choose not to agree to our cookies. If you do not agree with the cookies of our website, you can choose to do so in the cookie notification that you will see on the first visit to our website. If you have previously accepted our cookies, you will no longer see this message and you must first delete our cookies. Disabling cookies must be done again on each computer you work with. Even if you use multiple browsers on the same computer, you must arrange this per browser.

Google Analytics

We use Google Analytics to keep track of how visitors use our service. Google may provide this information to third parties if Google is legally obliged to do so, or insofar as third parties process the information on behalf of Google. We have no influence on this.

We anonymize the information that Google collects as much as possible. Your IP address is explicitly not given. The information is transferred to and stored by Google on servers.

Security

Security of personal data is of great importance to us. To protect your privacy, we take the following measures:

- Access to personal data is protected with a username and password.
- Upon receipt, the data is stored in a separate, shielded system.
- We use secure connections (Secure Sockets Layer or SSL) that protect all information between you and our website when you enter personal data.
- We keep logs of all requests for personal data.
- We are ISO 27001 certified.

Changes to this privacy statement

When our service changes, we must of course also adjust the privacy statement. So always pay attention to the date above and regularly check if there are new versions. We will do our best to announce changes separately.

Accessing and changing your data

If you have any questions or want to know what personal data, we have about you, you can always contact us. See contact details below.

You have the following rights:

- Get an explanation of what personal data we have and what we do with it.
- Access to the precise personal data we have.
- Having errors corrected.
- Having outdated personal data removed.
- Withdrawal of consent.
- Object to a particular use.

Please note that you always clearly state who you are, so that we can be sure that we do not modify or delete data of the wrong person.

Complaint

If you feel that we are not helping you in the right way, you have the right to file a complaint with the supervisory authority. This is called the Dutch Data Protection Authority.

Ask

For questions about this Privacy Policy, please contact:

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